COMPANY PROFILE
# Contents

<table>
<thead>
<tr>
<th>Section</th>
<th>Page</th>
</tr>
</thead>
<tbody>
<tr>
<td>Foreword</td>
<td>3</td>
</tr>
<tr>
<td>Company details</td>
<td>4</td>
</tr>
<tr>
<td>Company structure</td>
<td>5</td>
</tr>
<tr>
<td>Financial and insurance</td>
<td>6</td>
</tr>
<tr>
<td>Quality management</td>
<td>7</td>
</tr>
<tr>
<td>Professional standards</td>
<td>8</td>
</tr>
<tr>
<td>Standards - Cont.</td>
<td>9</td>
</tr>
<tr>
<td>Client references</td>
<td>10</td>
</tr>
<tr>
<td>Typical clients + projects</td>
<td>11</td>
</tr>
<tr>
<td>Clients + projects - Cont.</td>
<td>12</td>
</tr>
<tr>
<td>Clients + projects - Cont.</td>
<td>13</td>
</tr>
<tr>
<td>Clients + projects - Cont.</td>
<td>14</td>
</tr>
<tr>
<td>What our clients say</td>
<td>15</td>
</tr>
<tr>
<td>Clients say - Cont.</td>
<td>16</td>
</tr>
<tr>
<td>Clients say - Cont.</td>
<td>17</td>
</tr>
<tr>
<td>Clients say - Cont.</td>
<td>18</td>
</tr>
<tr>
<td>Experience</td>
<td>19</td>
</tr>
<tr>
<td>Technical references</td>
<td>20</td>
</tr>
<tr>
<td>Services</td>
<td>21</td>
</tr>
<tr>
<td>Product services</td>
<td>22</td>
</tr>
</tbody>
</table>
How can you ensure security and peace of mind in today’s climate where crime and the fear of crime are of paramount concern to all?

By dealing with a company that has been at the forefront of cutting edge security technology for over a decade: a company with total commitment to CCTV and integrated security technologies.

Since 1992, 2020 Vision has dedicated itself to changing, adapting and evolving in line with emerging technologies. With higher and higher levels of expertise, technical know how and exceptional customer service, our clients have come to consider 2020 Vision as a partner and not a supplier. Excellence comes as standard in everything that we do.

The directors have over 40 years industry experience and have unrivalled enthusiasm and meticulous attention to detail. Combined with the highest levels of systems engineering, this has seen us grow to become one of the most prestigious integrated systems houses around.

2020 Vision has demonstrated, via ISO9001, third party inspection by the SSAIB and various Police CCTV experts, that we have the in-house ability to safely and efficiently handle major systems projects. How can 2020 Vision provide flexible and innovative bespoke systems to combat complex security and process control monitoring problems that are also cost effective? We take our in-depth knowledge of hardware, firmware and software engineering and apply old-fashioned craftsmanship to leading edge technologies.

From initial enquiry through to system design, implementation and after sales care, 2020 Vision consistently excels in the supply of efficient Turnkey solutions.

Whether your requirements are CCTV, Access Control or an integrated systems approach to Security, Health and Safety or Process Control Monitoring, you can be sure that 2020 Vision will work with you to get it right.

Whatever your sphere of operation, from Town Centre to Industrial Estate, from University to School, Hospital to Clinic, Blue Chip to High Street Retail, 2020 Vision’s uncompromising approach will provide you with the most reliable and cost effective answers to your security needs. The world changes; the nature of crime changes; the technology changes – 2020 Vision is the foundation on which peace of mind is built.

Our vision

“To protect people, places and profits brilliantly: becoming the industry leader and natural first choice electronic security integrator.”

Peter Houlis
Managing Director
2020 Vision Systems Limited specialises in the design, installation and maintenance of CCTV, access control and integrated systems within the commercial, industrial, educational and municipal sectors.

Company Name: 2020 Vision Systems Limited
Registered in England: 2703107
VAT Number: 556 2432 44
Registered Office: 28 Northumberland Square
North Shields
Tyne & Wear
NE30 1PW
Office Locations: North Shields: 0191 296 2662
Carlisle: 01228 514 453
Huddersfield: 01484 651 000

Peter Houlis - CSyP MSyI
Managing Director
Responsible for general company management control and promotion, surveys, quotations, Quality Assurance, compliance with relevant standards and customer satisfaction.

Peter Jones
Operations Director
Responsible for project management, installation and servicing of systems, control of stock and stores, compliance with relevant standards, management of training for technical staff.

TBA
General Manager
Responsible for general office management.

Graeme Lloyd
Engineering Manager
Responsible for coordinating 2020’s high-standard team of security technicians to optimise engineering performance.

Neil Titterington
Sales Manager
Responsible for sales, surveys and quotations.
Company structure

Board of Directors

Managing Director

Operations Director

General Manager

Sales Manager

Engineering Manager

Sales & Marketing Team

Engineering Team

Admin Team
Since conception in 1992, 2020 Vision has traded in the black and through a policy of reinvestment and prudent financial management control, continues to trade entirely on its own resources.

**Bank**

HSBC Bank plc  
7 Northumberland Place, North Shields, Tyne and Wear NE30 1NU

**Accountant**

Montpelier Professional (Borders) Limited  
Gelt Suite, Coulton House, Harrison Way, Harraby Green Business Park, Carlisle CA1 2NU

**Parent Company Backing**

On multimillion pound projects, 2020 Vision Systems Limited has gained the backing of one of Europe’s leading CCTV equipment manufacturers. On major projects this backer is prepared to act as a parent company, providing parent guarantee/performance bonding in order to remove any financial risk from the client. This is obviously something no company would commit to without utmost confidence in our ability.

**Insurance**

**Combined Liability Policy**  
QBE Insurance  
Policy Number: ZS2014/0026  
Employers Liability: £10,000,000  
Cover: £5,000,000

**Excess Loss Liability Policy**  
Chartis Insurance  
Policy Number: 01021141036  
Cover: £5,000,000

**Professional Indemnity**  
HCC International  
Cover: £10,000,000
Quality management

How can you ensure security and peace of mind in today’s climate where crime and the fear of crime are of paramount concern to all?

General

The Managing Director is responsible for Quality Assurance throughout the Company.


The Company policy is to provide the highest quality service at all times in accordance with the conditions of the above certification.

Control

The Directors ensure that all staff are qualified and experienced in the specific tasks allocated to them.

Maintenance of Standards

The Company is keen to see written standards for the CCTV industry in order to provide a common level of workmanship and materials suitable for the purpose specified by the customer.

In order to further these ideals, the Managing Director sits on the Security Systems & Alarms Inspection Board and is their representative on the British Standards Institute Technical Committee responsible for writing CCTV standards for Europe. Furthermore, he has advised on NVQ qualifications for CCTV installation and maintenance.

The Operations Director has carried out a similar role reviewing NVQ qualifications for access control.

Our vision

“To protect people, places and profits brilliantly: becoming the industry leader and natural first choice electronic security integrator.”

Peter Houlis
Managing Director
How can you ensure security and peace of mind in today’s climate where crime and the fear of crime are of paramount concern to all?

Health & Safety

The directors consider the Health, Safety and Welfare of its staff, fellow workers, customers and the general public, of paramount importance. Conversely we have a full comprehensive set of Health & Safety documentation, as well as established practices and procedures which successfully meet with the requirements of local authorities, major industrial complexes and specialist customers such as Nuclear Electric plc.

Our Health and Safety record is exemplary with zero reportable incidents or occurrences.

2020 Vision has fulfilled the role of designer, principle contractor and sub contractor as defined under the construction design and management regulation 1994, having a full working knowledge of our responsibilities under the legislation.

Plant & Equipment

All 2020 Vision staff are issued with personal protective equipment. The company owns its own access platforms and all of the relevant tools and test equipment required to fulfil its obligations in respect of installation, service and maintenance of CCTV, Access Control and integrated systems in both a professional and safe manner.

All test equipment is calibrated to national standards.

Training

The company prides itself on its highly motivated workforce, who, as well as undergoing induction and health and safety training, are thoroughly trained in their respective sphere of operation. All technical staff are qualified to the relevant industry qualifications and CSCS cards (Construction Skills Certification Scheme) issued under the JIB/ECS scheme.

The company philosophy is one of continued training review and improvement to ensure we get it right first time. Personnel training is continually reviewed under our ISO9001 Quality Procedures.

Corporate Social Responsibility

The main objective of our corporate governance is to contribute to improved 2020 Vision’s performance over the long term in ways that are sensitive to cultural, ethical and behavioural attitudes.
Certificates, Accreditations & Professional Membership

- NQA Quality Management System ISO 9001
- NQA Environmental Management System ISO 14001
- NQA Health Safety Management System ISO 18001
- NQA Information Security Management ISO 27001 (Pending)
- Registered Installer – Security Systems & Alarms Inspection Board (SSIAB)
- ConstructionLine Qualification
- CHAS Accreditation
- SAFEcontractor Certification

All systems are installed to comply with:

The relevant ISO, British and European standards, as inspected by the Security Systems and Alarms Inspection Board SSAIB. As an SSAIB registered supplier we are subject to regular audits and inspections to ensure our compliance with the relevant ENBS standards and industry codes of practice.

SSAIB is a UKAS accredited certification body for providers of electronic security systems, fire detection and alarm systems and manned guarding services. Our enrolment number is NBR1

Staff Vetting

All staff are vetted in accordance with BS 7858, the Code of Practice for screening of personnel employed in a security environment, thus ensuring their integrity and assuring your confidentiality and security.

Our vision

“To protect people, places and profits brilliantly: becoming the industry leader and natural first choice electronic security integrator.”

Peter Houlis
Managing Director
## Client references

References may be obtained from the following clients:

<table>
<thead>
<tr>
<th>Client Name</th>
<th>Company/Address</th>
<th>Reference Description</th>
<th>Value</th>
</tr>
</thead>
<tbody>
<tr>
<td>Gail Eagles</td>
<td>University of Birmingham</td>
<td>System design, supply maintenance of CCTV system. The installation, commissioning and prebuild.</td>
<td>£3m</td>
</tr>
<tr>
<td></td>
<td>Edgbaston Birmingham B15 2TT</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Andy Bailey</td>
<td>South Tyneside MBC</td>
<td>System design, supply and prebuild. The installation, commissioning and maintenance of CCTV system for South Tyneside MBC.</td>
<td>£1.2m</td>
</tr>
<tr>
<td></td>
<td>South Shields Town Centre</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>16 Barrington Street</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>South Shields South Shields Tyne &amp; Wear NE33 1AN</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Cyril Deaming</td>
<td>Valley Watch</td>
<td>System design, supply and prebuild. The installation, commissioning and maintenance of CCTV system at Valley Watch.</td>
<td>£530,000</td>
</tr>
<tr>
<td></td>
<td>22 Enterprise House</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>Kingsway</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>Team Valley Trading Estate</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>Gateshead NE11 0SR</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Sheriden Coulthard</td>
<td>University of Newcastle upon Tyne</td>
<td>Installation and service of campus wide CCTV system including live link to Northumbria Police.</td>
<td>£1.1m</td>
</tr>
<tr>
<td></td>
<td>Estates Department</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>7 Park Terrace</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>Newcastle upon Tyne NE1 7RU</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Director of Estates</td>
<td>Newcastle NHS Trust</td>
<td>Design, supply, prebuild, installation, Value commissioning and maintenance of trust wide. CCTV system and integrated access control.</td>
<td>£2m</td>
</tr>
<tr>
<td></td>
<td>Freeman Hospital</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>Freeman Road Station</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>High Heaton</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>Newcastle upon Tyne NE7 7DN</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
11 Typical clients & projects

The following list is typical of the type of clients and projects in which 2020 Vision excels. It is a proud boast that all systems installed by 2020 Vision were completed within the contract period and budget.

Atmel Plc
Atmel North Tyneside integrated system incorporating CCTV, access control and perimeter detection

Barrow in Furness Borough Council
Barrow and Dalton Town Centre CCTV systems

Biofuels
Biofuels Teesside Chemical Plant. Site wide CCTV and Access Control System including barrier and gates.

City Hospitals Sunderland
Ongoing maintenance and regeneration of CCTV systems at multiple sites

Gateshead Council
Ravensworth Estate CCTV scheme

Gentoo
City wide integrated concierge system for various high and low rise flats
UK Land/Building For Business

Holyhead Port
Port CCTV Monitoring System

Kirklees Metropolitan Borough Council
14 PTZ camera extensions to the Borough wide CCTV system, revamp of control, monitoring and recording equipment

Laing O’Rourke
Freeman Hospital MSCP
RVI Hospital Newcastle
St Nicholas Hospital Gosforth CCTV security and surveillance system

Lamb & Edge
Cathedral Square Newcastle Access Control and CCTV security system
Cale Cross House - office complex Access Control and CCTV security system
St Cuthberts Walk Shopping Centre, Chester le Street CCTV system
Bentall Industrial Park site CCTV system
Leeds City Council
Various Leeds Leisure Centres CCTV security systems
Various Housing Complexes CCTV security systems
Revamp of urban traffic control CCTV City Centre
Leeds Victorian Market, CCTV

Lothian & Borders Police
Integration of Edinburgh City Centre, Scottish Parliament and five surrounding towns to New Force Communications Centre

McAlpine
Various New Build Projects

Mowlem Construction
The Watermark Business Park site wide CCTV systems

Netstore Plc
Data Management Centre, integrated system including Biometric Entry System

Newcastle City Council
Byker Town Centre CCTV System
Grainger Market CCTV System
Exhibition Park - entry barriers
Newcastle West End - extension to city CCTV system

New College Durham
Site integrated security system

N.G Bailey & Co Electrical Contracts
Main Gate - Team Valley Business Centre and Hotel Complex- external CCTV surveillance system
Northumberland County Council County Hall - perimeter intrusion and external CCTV surveillance system

Northumbria Police Authority
Newcastle city centre re vamp of city wide CCTV scheme
Newcastle International Airport - CCTV for control authorities

Northern Rock Plc
Northern Rock HQ Gosforth site wide CCTV surveillance and security system
North Tyneside Council
Whitley Bay Town Centre CCTV scheme
Smiths Park Leisure Centre CCTV system

Northumbria University
Campus wide CCTV scheme

Nissan UK
CCTV System to monitor finished car storage facility

One North East
Newburn Riverside Business Park - site wide CCTV Scheme

Durham County Council
Maintenance of district wide CCTV system

Shepherd Engineering Services
Royal Quays immigration centre - integrated system
National Glass Centre Access Control/CCTV System
Sunderland Railway Station CCTV Scheme

South Tyneside Borough Council
Borough wide CCTV surveillance system
Middlefields Industrial Estate - site wide digital CCTV scheme

South Tyneside Primary Health Care
South Tynside Hospital – hospital wide CCTV scheme

Sunderland City Council
Sunderland City Centre CCTV scheme
Pennywell Shopping Centre CCTV scheme
National Glass Centre Access Control/CCTV System
Sunderland Railway Station CCTV Scheme

Stena Line
Damage monitoring system for vehicle ferries

Tata Steel
Production control monitoring
IP Surveillance System

Tyne Tunnel Trading Estate
Site wide CCTV systems
Pallion Industrial Estate, Sunderland  
Site wide CCTV systems

University of Birmingham  
Campus wide car park barrier system  
Campus wide CCTV scheme with enhanced control room  
Enterprise level Access Control System

Universities of Newcastle  
Campus wide CCTV scheme

Sunderland University  
Campus wide CCTV scheme

Valley Watch  
Team Valley Trading Estate site wide CCTV scheme

Achievements

Security Excellence Awards
2005 - Runner-up for Most Innovative UK Security Project  
2009 - Runner-up Small to Medium Installer of the Year  
2009 - Winner for Integrated Security Solution of the Year

IFSEC Awards
2006 - Winner for Best Security Project with Honeywell Security

North Tyneside Council
2009 - Winner of Service Sector Award  
2009 - Overall Winner of North Tyneside Small Business of the Year Award

North East Business Awards
2010 - Finalist for Service Award Category
We are proud to work shoulder-to-shoulder with our clients, sharing our knowledge to deliver exceptional results with lasting impact.

**Tata Steel Europe Limited**

“It is now two years on and the mill is currently operating successful trials. Senior Development Engineer, Paul Hudson said: “Getting to the current stage has had its fair share of challenges. Firstly, we needed a camera supplier that could recreate a crisp, sharp image with no glare and no delay – something that was unheard of in the market. Secondly, we needed to integrate the whole system, so rather than each part of the process sending a signal to its individual pulpit, we set up a spinal column down the length of the mill. This acts like a central nervous system, feeding information from the equipment directly to the brain, i.e. the super pulpit.”

Paul Hudson  
Senior Development Engineer

**Knowsley Metropolitan Borough Council**

“I can recommend the company as we have had no problems and will continue to rely on their expertise until such time as the agreed contract period ends. Any problems that have appeared have been dealt with swiftly by either our allocated engineer or Chris Gallon at the company HQ.”

Steve Donnelly  
Security Manager

**University of Birmingham**

“I just wanted to pass on our thanks to 2020 Vision for the efforts of Pucko and Steve, they have both worked above and beyond to restoring the service to our barrier system after it was disconnected following a contractor going through a cable route. It has been a difficult task to identify the fibre routes and find alternatives and re-patch accordingly. This helping to reduce the loss of revenue to the University. This has been acknowledge by senior staff including the director of Estates.”

Adam Walker  
MIS Manager – Estates  
University of Birmingham

**MetroCentre**

“Your team provided a truly excellent service in respect of the preventative and corrective maintenance of the site wide CCTV scheme. Response to defects was immediate and all issues were resolved without delay. The standard of service maintenance ensured all systems were maintained to a similarly high standard. The individual ability of your staff and their commitment was what really impressed. This was the case with all of the staff, but most notably with Michael Lynch.”

John Scott  
Security Manager
University of Newcastle upon Tyne

“Despite having the population of a small town, Newcastle is already one of the safest Universities in the country, but we can never be too complacent when it comes to student safety. Our CCTV cameras have helped cut crimes committed in University grounds by more than 50% over the past six years. I have found 2020’s engineers to be competent and efficient in their work. As a whole, the company’s attention to detail and professionalism is first class.”

George Westwater
Estate Security Manager - University of Newcastle upon Tyne

Northern Rock

“2020 Vision manages all aspects of our CCTV system at our Head Office complex in Newcastle upon Tyne. The site extends across 19 acres, accommodating over 500,000sq.ft. of office space room. We currently have over 100 cameras feeding back to a 24-hour control room. 2020 has always been cost competitive, efficient and professional.”

Damon Kent
Assistant Director – Premises
Northern Rock

Gentoo Group

“The Gentoo Group (former Sunderland Housing Group) is committed to making neighbourhoods safer. By installing high profile security systems we hope to provide an excellent environment, allowing residents to feel safer in their own homes and deter crime, vandalism and anti social behaviour. 2020’s commitment, professionalism and expertise have been pivotal to the success of this project.”

David Morton
Project Architect
Gentoo Limited

Lothian & Borders Police

“We required a bespoke installation, borne out of the necessity to have numerous and diverse CCTV feeds into a new central Force Communications Centre. This was by no means an easy system to design, due to five local authorities having different matrices requiring integration to inter-communicate. It is in our opinion that 2020 designed a truly innovative system, which has more than achieved the desired objectives of Lothian Borders Police.”

Detective Sergeant – Ian Lusk
Lothian & Borders Police

South Tyneside Metropolitan Borough Council

“Since 1993, 2020 have created a state of the art surveillance system with 79 mono/colour urban cameras, sited throughout the borough covering the town centre, sea front and residential estates. This system has become a major weapon in our war against crime and public disorder.”

Paul Marriot
Customer Safety and Support
South Tyneside Metropolitan Council
Valley Watch

“In November 1996, Valley Watch employed 2020 Vision to design and install 24 cameras on a 705-acre site, and for a 24-hour fully equipped control room. Over the following 10 years, 2020 Vision has supplied and installed a further £50,000 worth of equipment in other contracts as well as carrying out Planned Preventative Maintenance on the existing system. To date, I have not come across any other company whose workmanship has reached anywhere near the quality and standards of those achieved by 2020 Vision Systems.”

Roger Brunning
General Manager – Valley Watch

Durham County Cricket Club

“Within the first week of installation the surveillance system designed and installed by 2020 Vision we were able to identify and catch a thief who had stolen the captain’s wallet! We are delighted with the results so far.”

John Handy
Stadium Manager
Durham County Cricket Club

North Tees and Hartlepool NHS Foundation Trust

“Training tomorrow’s doctors and endoscopy specialists is a vital part of what we do here in the trust. This system allows us to have a live link with students in a separate room. It’s far less intrusive than having students in the room and it is quickly becoming an important tool in our training toolkit. 2020 Vision has provided us with a superb state of the art endoscopy training facility. We asked for a flexible, simple to use, high tech solution and they delivered. I’m absolutely delighted.”

Dr Matt Rutter
Consultant Physician

University of Birmingham

“The University of Birmingham has worked with 2020 Vision Systems Limited since 2001 as they undertook the role of main contractor for the installation of a barrier controlled vehicle management system; this included the installation and introduction of a car park charging system. During this project they demonstrated excellent knowledge and innovative technical solutions. Following a tender process for the refurbishment and upgrade of the University’s CCTV system in 2006 their professionalism, technical knowledge and competitive pricing led to them being awarded this contract which was successfully completed in early 2010.

They were equally successful in winning a further tender for the maintenance of the CCTV system in 2010 and we continue to benefit from their commitment to providing a quality service, exceptional technical ability and professionalism that has proven to set them ahead of their peers. I would have no hesitation in recommending them to undertake similar services and installations they have undertaken on our behalf.”

Gail Eagles
General Manager – Support Services
University of Birmingham
**Durham University**

“The replacement of the ageing and disparate equipment is long overdue. The new integrated solution will see our security and safety procedures raised to the highest level, which can only be of benefit to the hospitals and people working and passing through them. We are delighted with the results.”

**Robin Smith**  
Estates Consultant  
Newcastle upon Tyne Hospitals NHS Foundation Trust

**Lothian & Borders Police**

“We required a bespoke installation, borne out of the necessity to have numerous and diverse CCTV feeds into a new central Force Communications Centre. This was by no means an easy system to design, due to five local authorities having different matrices requiring integration to inter-communicate. It is in our opinion that 2020 designed a truly innovative system, which has more than achieved the desired objectives of Lothian Borders Police.”

**Detective Sergeant – Ian Lusk**  
Lothian & Borders Police

---

**Newcastle upon Tyne Hospitals NHS Foundation Trust**

“Durham University is committed to promoting a safe and welcoming environment that respects the diverse nature of the campus community.

Our CCTV systems form an important part of the University’s overall security strategy, where it is used in conjunction with other electronic security devices and physical and operational security measures to protect people and property.

For us, partnering with a security provider that understands the importance of campus safety is crucial.

2020 Vision is our chosen security partner. Since securing our contract they have demonstrated an in-depth knowledge of both systems and the University environment.

They have always been cost-competitive, efficient and extremely professional. Their staff are always willing to go that extra mile to help us achieve our objectives. We are more than happy with the service we receive from 2020 Vision and have no hesitation in recommending them.”

**Phil Coxill**  
Head of Security - Durham University

---

**Our vision**

“To protect people, places and profits brilliantly: becoming the industry leader and natural first choice electronic security integrator.”

**Peter Houlis**  
Managing Director
Experience

The company has an extensive knowledge of a wide range of CCTV and related security products and has experience of working with equipment sourced from well known manufacturers in the industry.

Our Client list includes:-

Local Government, National Utilities, Major Corporations, Universities; Birmingham, Durham, Newcastle, Northumbria and Sunderland, Hospitals, Charities and Trusts, Town Centres, Shopping Centres and Business Parks and Industrial Estates.

Technical Experience

The Company has the following experience:-

- Working on public highways in compliance with the new Road & Street Works Act.
- Freespace transmission using microwave, infra-red and radio technologies.
- Fibre-optic transmission, including private, BT and Telewest networks.
- CCTV and voice over IP.
- LAN/WAN digital networks.
- Principal Contractor role for the Construction (Design & Management) Regulations 1994.

Sub-Contractors

- Electrical work is carried out under sub-contract by NICIEC approved contractors to the latest standards.
- Ground work is sub-contracted to approved contractors with proven competency in accordance with NRSW Act.
- All controlled under our ISO 9001 Quality Procedures.
- Where purpose specific bracketry and steel work is required, the work is undertaken by our specialist fabricators.
- All contractors and suppliers are selected from our approved supplier list, in conformance with our Quality Procedures.
References of our technical competence can be obtained from the following manufacturers

01. Scott Harrison  
Systems Application Manager  
Honeywell Video Systems  
Aston Fields Road  
Whitehouse Industrial Estate  
Runcorn  
Cheshire WA7 3DL

02. Alistair McLeod  
Veracity UK Limited  
Prestwick International Aerospace Park  
4 Dow Road  
Prestwick  
KA9 2TU

03. Jason Boyce  
Gallagher Security Ltd  
Security House  
Unit 5 - Eastdale Fields  
Hemdale Business Park  
Attleborough, Nuneaton  
Warwickshire CV11 6GL

04. Steve Dobby  
Bosh Security Systems  
PO BOX 750  
Uxbridge  
UB9 5ZJ

05. Barry Westgate  
Command UK  
Park House  
Cambridge Road  
Harlow  
Essex CM20 2EU

06. David Needham  
Axis Communications  
Colonial Way  
Watford  
WD24 4WH

1. Honeywell Video Systems – The world’s largest and most experienced manufacturer and provider of electronic surveillance and security monitoring products including the world renowned MAX1000 video management control system and leading edge KD6 range of PTZ dome cameras.

2. Veracity UK – Is a CCTV, security and surveillance equipment manufacturer specialising in high performance digital capture systems. Their products and expertise cover video, audio and data recording.

3. Gallagher Security (Cardax) – An international manufacturer of high-end access control systems, with high-level integration capability.

4. Bosh – Are the manufacturer of a range of security products. They are also an authorised business partner.

5. Commend UK – Specialist intercom solutions to meet with UK and European standards for door access control.

6. Axis Communications – Gold Solutions Partner. Supplier of professional network video solutions for surveillance and remote monitoring, provides us with a full range of specialist products which includes network cameras, video servers, video decoders, video management software, and a full range of ancillaries

The above represent just a short list of the manufacturers/suppliers with whom we work and who can attest to our technical ability. Should you require further confirmation or testimony from a specific manufacturer/supplier please ask and we will endeavour to comply with your request.
Confident - In House Design
2020 Vision has been responsible for designing some of the most effective CCTV and integrated security systems in operation. Through in-depth subject knowledge and skilful use of state-of-the-art technology 2020 Vision has risen to the premiership in creative system design.

Unbiased - Product Evaluation
Our independence enables us to provide the right products for your application, without commercial restraint or external influence. Every item of equipment we install or recommend has been rigorously tested to ensure it meets our exacting standards of quality, reliability and value for money.

Effective - Project Management
One of our greatest strengths is bringing together, controlling and co-ordinating all necessary parties and resources to implement large scale CCTV systems and Turnkey security projects.

Efficient - Prebuild
CCTV and integrated systems consist of a vast array of products and equipment often sourced from a diverse selection of manufacturers and suppliers, requiring very skilful amalgamation to produce a quality end result, which is often beyond the reach of most companies, but is just another area in which 2020 Vision excels.

Professional - Installation
Our team of comprehensively trained and experienced engineers apply a commitment to the highest levels of engineering skill and an unequalled attention to detail to ensure your system is installed to the highest standard achievable. Stringent levels of quality control ensure things go right first time.

Rapid - Response
If things should go wrong, you can be assured that qualified staff will respond rapidly, 24 hours a day, to rectify problems and get your system back on line with the minimum of disruption.

Smart - Maintenance
Recent dramatic world events have proven that regular professional maintenance of CCTV systems is essential if they are to be effective.

As part of our total customer focus 2020 provide a ‘partnership’ approach to maintenance. Our 2020 Smart Cover, Smart Cover Plus, Smart Cover Special and Smart Partner packages ensure your system will be effective and efficient whenever it is needed.

Our vision

“To protect people, places and profits brilliantly: becoming the industry leader and natural first choice electronic security integrator.”

Peter Houlis
Managing Director
2020 Vision is a leading provider of physical security solutions for government, businesses and industry throughout the UK and Europe.

**Flexibility in Design**
Innovation in implementation

**Closed Circuit Television**
All aspects of IP video surveillance - Colour, mono, day, night, static and fully functional surveillance, computer control facilities, hard disk recording and cloud storage facilities.

**Remote Site Monitoring**
Using the Nationally acclaimed Valley Watch 24hr CCTV control room, we can provide effective remote site monitoring of your CCTV using modern fast scan transmission techniques.

**Access Control**
Audio and audio visual telephone entry systems, swipe card, proximity and hands free access, door monitoring, motorised gates, barriers and bollards.

**Site Security**
Perimeter intrusion detection systems, incorporating passive and active infra red, microwave, fenced based and buried wire systems.

**Integrated Systems**
Incorporating sophisticated use of CCTV, Access Control, Intruder and Fire Detection. Along with Alarm Management, hardware and software.

---

**Physical Security**
- Converged Security Systems
- IP CCTV Camera Systems
- Video Analytics
- ANPR
- CCTV Control Room
- Access Control
- Monitoring & Response Services
- Service & Maintenance
- Consultancy & Assessments
- Home Security Systems